

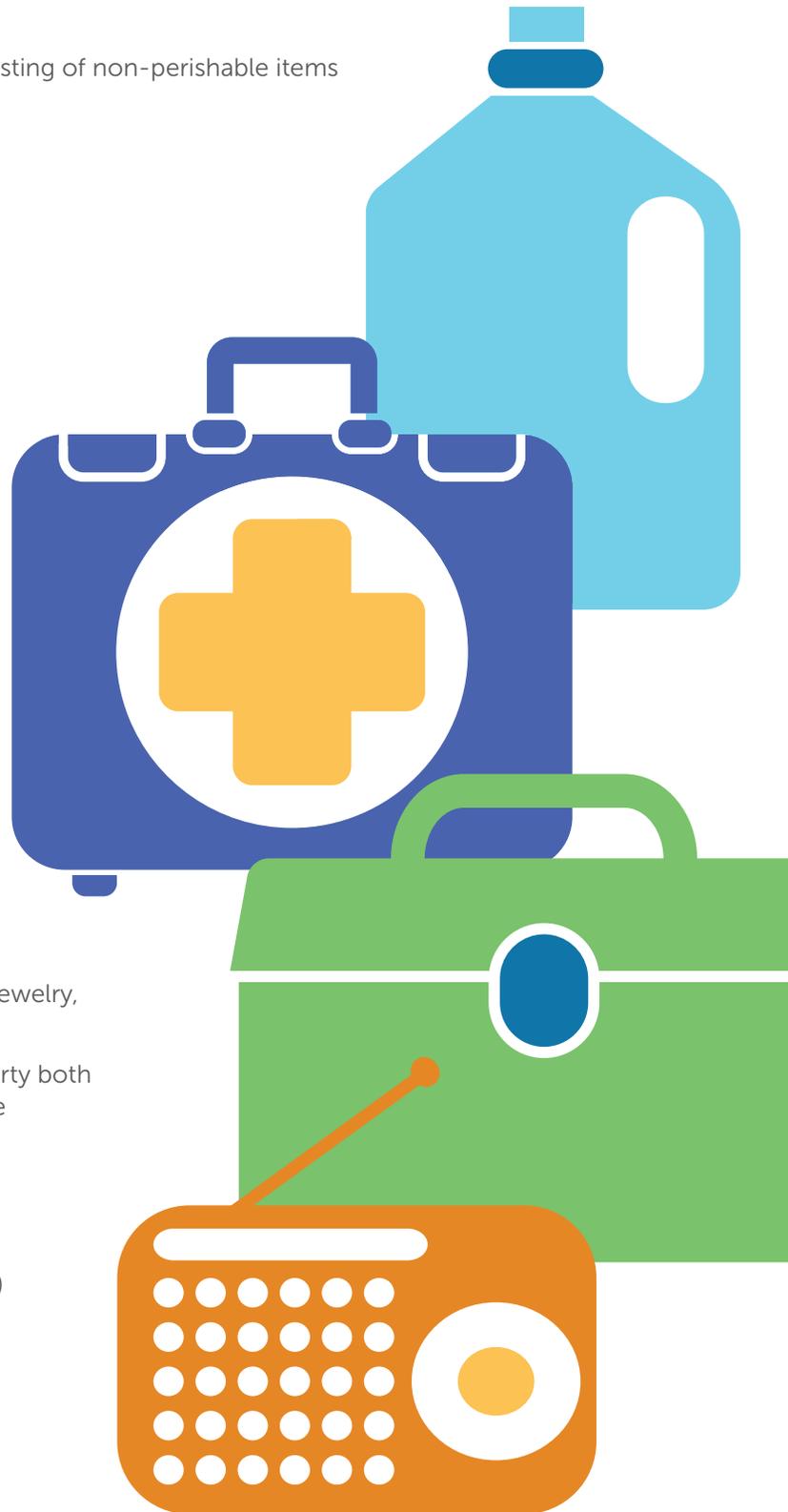
# HURRICANE SEASON

## Build Your Hurricane Kit:

- Three-day supply (minimum) of food and water, consisting of non-perishable items and one gallon of water per person per day
- Battery-powered or hand-crank radio
- Flashlight
- First-aid kit and medications
- Whistle to signal for help
- Dust mask to help filter contaminated air and plastic sheeting and duct tape to shelter-in-place
- Moist towelettes, garbage bags, and plastic ties for personal sanitation
- Wrench or pliers to turn off utilities
- Manual can opener for food
- Local maps
- Cell phone chargers
- Extra batteries

## Before a Storm:

- Board up your windows or close storm shutters
- Trim the trees and shrubs around your home
- Clear loose and clogged downspouts and rain gutters
- Perform an inventory of home contents (electronics, jewelry, appliances, clothing, etc.) and store in safe place
- Take detailed photos or videos of your personal property both inside and outside your home and store in a safe place
- Secure or remove all items outside your home (grill, hanging plants, patio furniture, etc.)
- Tie down small or young trees to prevent uprooting
- Store all important documents (insurance papers, etc.) in a waterproof container
- Check your hurricane kit for essential items
- Turn off propane tanks
- Fill the bathtub and other large containers with water for sanitary purposes (cleaning, flushing toilets, etc.)
- Visit [floridafamily.com/policyservices](https://floridafamily.com/policyservices) to register your policy for 24/7 claims reporting and access to additional storm resources



## To file a claim:

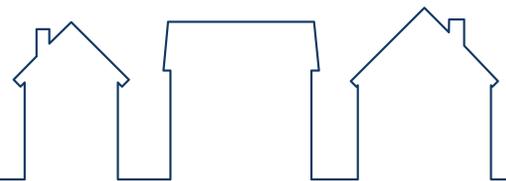
- 1** File a claim online at **floridafamily.com** or call 888.486.4663. Claims Representatives are available 24 hours a day to assist you.
- 2** Make any temporary repairs necessary to protect your home and property from further damage, such as general cleanup, placing a tarp over roof damage to prevent leaks, etc. Make sure to save the receipts for anything you purchase.
- 3** Take photos of anything that may need to be disposed of prior to your Adjuster's visit.
- 4** In the event your home is uninhabitable, contact a member of our Claims Department for an explanation of your policy's living expense allowance.

## Record your policy information so it is easily accessible:

Policy number: .....

Agency: .....

Agency phone: .....



## Other important websites and phone numbers:

Home Maintenance & Loss Prevention Tips: [FloridaFamily.com/resources](http://FloridaFamily.com/resources) .....

Pre- & Post-Disaster Support: [FEMA.gov](http://FEMA.gov) .....

Emergency & Natural Disaster Prep Resources: [Ready.gov](http://Ready.gov) .....

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# CONTACT US

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